

Home Computer Services Checklist

Name: _____

Phone Number: _____

Address: _____

Email Address: _____

Email Password: _____

(Only used for email setup and testing)

Internet Connection?(please circle) *None / Dialup / Cable / DSL / Satellite / Other*

As detailed an explanation of computer trouble as possible:

Your Printer Manufacturer (*HP, Epson, etc.*): _____

Your Printer Model Number (*should be right on the front*): _____

Slow computer? (*please circle your preferred fix*)

Non-Destructive Clean	Clean	Wipe & Reload Windows	Wipe & Reload Linux
Anti-virus, anti-malware	Remove unnecessary software in addition to Non-Destructive clean	Ultimate Windows Fix <i>(Please pack up ALL software discs, including OS Recovery CD)</i>	Ultimate non-Windows fix

Special Instructions:

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- ◆ *If transferring data to a new computer, all attempts will be made to transfer address books, favorites, and 'My Documents'.*
 - ◆ *If we need to open up a machine, it will more than likely be physically cleaned and proper preventive maintenance performed.*
 - ◆ *We highly recommend the Linux operating environment. It is not Windows, nor is it a Mac. It is fairly stable, and impervious to most virus attacks and age related slowdowns. It is not, however, compatible with most commercial software – although fully functional alternatives usually exist and some Windows software items can be run under emulation. Please specify either Ubuntu, Mandriva, Gentoo, or Fedora Linux.*